

Masspro Wins Federal Contract To Continue Improving Health Care Under Medicare's QIO Program

Waltham, Mass. - Masspro will continue to serve as the federal subcontractor for the Centers for Medicare & Medicaid Services Quality Improvement Organization (QIO) program in Massachusetts under a new three-year federal contract. The contract, which began in August, establishes bold new goals for achieving better patient care and lower costs through improvements.

Masspro has been the QIO in Massachusetts for the past 27 years. Under contract with CMS, QIOs work with providers to review and improve the quality of care for Medicare beneficiaries. "We have built strong partnerships with health care professionals and providers throughout Massachusetts and worked together to achieve substantial improvements in health care. We look forward to continuing this important work for the more than one million Medicare beneficiaries in the Commonwealth," says Laura Moore, president and chief executive officer of Masspro.

Masspro will continue to collaborate with providers across health care settings to achieve the triple aim of the national healthcare strategy of the federal Department of Health and Human Services: improving care for individuals, improving health for populations, and reducing health care costs through improvement. For more information about CMS updated quality initiatives, [click here](#).

Over the next three years, Masspro activities will focus on the following:

- **Improving Individual Patient Care** by reducing healthcare associated infection rates in hospitals, reducing healthcare acquired conditions such as pressure ulcers and the use of restraints in nursing homes, and reducing adverse drug events. As the project moves forward, nursing homes will have the opportunity to work with Masspro on reducing other health care acquired conditions such as falls and catheter-associated infections and improving overall patient care and safety.
- **Integrating Care for Populations and Communities** by building teams with representatives from different care settings including hospitals, skilled nursing facilities, physician practices, home health and hospice programs and community health centers to improve care across transitions, ultimately leading to the reduction of preventable hospital readmissions.



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Masspro Continues as Medicare QIO

p. 2

- **Improving Health for Populations and Communities** by collaborating with primary care physicians to improve rates for immunizations and cancer screenings and care for cardiovascular health. Also helping physicians with electronic health records participate in incentive programs designed to expand their use of the physician quality reporting system (PQRS).
- **Ensuring Beneficiary and Family-Centered Care** by encouraging patient and family engagement through case review activities to ensure continued access to appropriate care and by evaluating quality of care concerns from Medicare beneficiaries or their families.

During the last three-years, Masspro worked with health care professionals in physician offices to optimize use of electronic health records to increase rates of immunizations and cancer screening; in nursing homes to reduce rates of pressure ulcers and decrease use of physical restraints; and in hospitals to improve surgical and cardiac care. “Through our partnerships with providers and others in the health care community, Masspro has made steady progress improving health care for Medicare beneficiaries. These new initiatives will allow us to strengthen our efforts,” says Margaret Johnson, vice president for Medicare and immunization services.

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